

iWayAfrica and SevenC launch IT services in Zimbabwe

Pan African telecoms operator, Gondwana International Networks (GIN) has announced that its iWayAfrica business will launch a level three IT solution for Zimbabwe in conjunction with managed services company, SevenC Computing.

Winston Smith, General Manager, Terrestrial Services for GIN and iWayAfrica says that the partnership with SevenC Computing has already proven beneficial: "We have seen great success in Namibia and anticipate excellent growth in Zimbabwe. There is great demand for level three managed services support as cloud simply cannot deliver on its own."

SevenC Computing Managing Director, Darren Osbourn says there are unlimited opportunities in Zimbabwe: "As a well respected and reputable managed service provider, iWayAfrica and SevenC Computing has a significant opportunity to successfully introduce a unique managed service solution."

Osbourn says the Zimbabwe service offering will focus on ensuring that all key IT processes are managed on a single strict service level agreement. He says these services include business email; data storage and collaboration; network security, bandwidth monitoring and reporting, offsite electronic data and email backups; offsite electronic data and email archives; and enhanced network monitoring and support.

"While these services seem rudimentary, it is exactly what is required in Zimbabwe. Customers are at risk from having obsolete IT systems. In addition, they generally have poorly managed IT services and very little in place with regards to backup and disaster recovery processes," says Osbourn.

Nhena Nyagura, the Managing Director for iWayAfrica Zimbabwe says that the local SME market faces very common IT challenges such as limited budgets, lack of in-house IT skills and resources, as well as poor quality of service: "Together with SevenC Computing, we will be providing a much needed quality of service focused on the evolution, deployment and ongoing support of managed IT services."

"iWayAfrica is very excited about the launch of the managed service solution in partnership with SevenC Computing. We have packaged an excellent combination of software and infrastructure as a service. This means that customers don't procure hardware and as a result, have no upfront cost. This gives customers the best of the cloud with essential managed services on the ground," concludes Smith.

For more information on these services visit www.iwayafrica.com.

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About iWayAfrica

iWayAfrica is a leading African ISP, offering solutions over satellite, fibre optic and wireless networks. iWayAfrica's expertise lies in designing, installing and operating networks to suit customers' requirements. The Group currently services over 67,000 corporate subscribers and over 20,000 consumer subscribers across Sub-Saharan Africa.

Through their own primary operations, distributor and affiliate network across the continent, their direct presence spans across 44 African countries.

About Gondwana International Networks (GIN)

- Gondwana International Networks, operating under its iWayAfrica and Africa Online brands, has physical presence and resources in 9 countries on the continent and operates in 39 countries in Africa, providing both satellite and terrestrial connectivity services across the continent.
- Gondwana operates various VSAT platforms, including C-band, Ku-band and Ka-band technologies, to provision and supply an array of VSAT services ranging from consumer broadband to carrier services.
- Gondwana owns various spectrum and network provisioning licenses and provides terrestrial connectivity services over its wireless networks as well as by optical fibre.
- Gondwana operates world-class data centres securely from South Africa, Germany and the United Kingdom, as well as providing local data centre services in 8 African countries, allowing it to offer customers web hosting, server and application hosting, data storage and disaster recovery solutions.
- Gondwana, via its subsidiary TelcoServe, also specialises in the design, deployment, operation and maintenance of in-building reception solutions, typically DAS (Distributed Antenna System) technologies, and the acquisition and management of leases at strategic locations.
- Visit:
 - www.iwayafrica.com
 - www.gondwanainternational.com
 - www.telcoserve.co.za

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